Catshill Village Surgery PPG Meeting Minutes – Monday 31.102022

Staff Updates: Leaver

New Admin staff

**PPG Board in reception -** The PPG can contribute to it.

Group photograph to be taken.

Newsletter contributions?

Other items?

Your ideas

**Presentation:** was given by our Physician Associate. Explained her role. The group found this very interesting.

**Extended Access:**  Catshill – will be doing Extended access on Monday evening. This will include GP and Nursing Team appointments. We will also be on a rota for some weekends at BHI Hub building in Bromsgrove.

**Review of General complaints –** The group are a ‘Critical Friend’ reviewing anonymous complaints.

**Gardening at the Surgery –** would anyone like to volunteer? One of the group will ask the gentleman who does the Church garden.

**AOB**

The group would like to review medical complaints and some Significant events.

Next meeting:

1.2.2023 @ 16:00

Agenda items:

The group would like to review medical complaints and some Significant events.

Health Care Assistant – presentation on her role.